

We've heard you: technology is redefining the way you teach and the way your students learn. To be effective, technology must help you meet your teaching goals, and you need a system that works—when you and your students do.

Your success is our top priority. You can trust McGraw-Hill's Customer Experience Group to ensure that you and your students leverage the true power of our digital solutions – anytime, anywhere and with full confidence.

BEST-IN-CLASS SUPPORT

By working closely with customers, McGraw-Hill has enhanced the support experience to meet your changing needs as digital education evolves, offering resources that will provide the help you need, exactly when you need it:

- ❑ **CHAT SUPPORT FOR CONNECT:** Chat instantly with a member of our Customer Experience Group to get the help you need as quickly as possible.
- ❑ **EXPANDED SUPPORT HOURS:** Help is only a call or click away – even on nights and weekends. Normal business hours have been expanded to also include phone, email and chat support on Saturdays from 8:00am to 12:00pm CST and Sundays from 12:00pm to 11:00pm CST.
- ❑ **NEW FAQs:** Get answers to all of your top questions about McGraw-Hill's digital products in the brand new FAQs section of our support website, with enhanced search capabilities.
- ❑ **STREAMLINED PHONE SUPPORT:** We know your time is valuable, and we want to get you the resources you need even quicker so you can put your focus back in the classroom. Call 800-331-5094 for quick and easy assistance with our digital products.
- ❑ **MCGRAW-HILL DIGITAL SUCCESS ACADEMY:** To help you ensure a successful course implementation, we offer training tailored to your specific needs.

To learn more about how McGraw-Hill's Customer Experience Group can help you operate, understand and utilize our digital programs to their full potential, call 800-331-5094 or visit www.mhhe.com/support.